

## Human Resources and Customer Services Risk Register. Gross 'High' (Red) Risks Extract - Appendix C.

												DATE LAST REVIEWED:	09/12/2021
REF	DIVISION	RISK TITLE & DESCRIPTION (a line break - press alt & return - must be entered after the risk title)	RISK CAUSE & EFFECT	RISK CATEGORY	GROSS RISK RATING (See next tab for guidance)		G ab for	EXISTING CONTROLS IN PLACE TO MITIGATE THE RISK	CURRENT RISK RATING (See next tab for guidance)		<b>G</b> ab for	FURTHER ACTION REQUIRED	RISK OWNER
					LIKELIH OOD	IMPACT	RISK		LIKELIH OOD	IMPACT	RISK		
9	Human Resources / Health & Safety	Health & Safety (Council) Ineffective management, processes and systems across all Council departments Specifically in relation to the following areas: Fire Risk Assessments Lone Working Violence & Aggression at work	Cause(s): - Inadequate risk assessments - Outdated policies - Poor use of data around accidents/near miss incidents - Lack of capacity to discharge the Council's H&S responsibilities - Ineffective monitoring of risks  Effect (s): - Potential prosecution of Council and / or civil claims for compensation - Increased sickness/absence - Poor staff morale - Impact on staff retention - Insurance claims - Potential accidents/fatalities - Corporate manslaughter	Health & Safety	3	5	15	Safety Policies reviewed and updated regularly - ongoing     Commitment to HSW from Chief Executive and Directors premises, equipment & activities     Supported by H&S training programme and network of policies and procedures (regularly reviewed)     Property-related HSW matters now provided in-house     Holding the relevant colleagues to account for managing Council premises to required legal standards	3	4	12	FT H&S Advisor 'Risk assessment & proactive monitoring being developed for Council  Departmental Safety Committees meet regularly. Corporate and Departmental Health and Safety Meetings to be further reviewed including Senior Management Ownership  H&S audits to be undertaken by Corporate Safety Officer	Director of HR & Customer Services

Remember to consider current Internal Audit priority one recommendations when identifying, assessing and scoring risks.